COURSE OUTLINE: WORKING AS A HOME CARE PROVIDER

Course Overview:

This course is designed for individuals working, or seeking work, as home care providers. It presents information about employment, ethical obligations, and professional standards, as well as specific information about the capabilities and challenges facing persons with disabilities, and practical tips for offering appropriate, respectful care.

Learning Objectives:
Upon completion of the course, participants will be able to:

- Describe the benefits of home care
- Understand how home care programs are funded in Canada
- Recognize that Employment Standards may differ depending on the services provided and the jurisdiction
- Know the importance of having a written Caregiver Agreement in place
- Describe and regulations related to sharing personal and health information
- Recognize the types of attitudes and behaviors that are appropriate for the workplace
- Identify possible signs of abuse and neglect and know that such situations must be reported
- Understand the core tenets of the Independent Living Movement
- Define common terms related to disabilities
- Recognize respectful and disrespectful terms of address related to persons with disabilities
- Know how to communicate respectfully and effectively when caring for a person with a disability

Technical Requirements
The course has a responsive design. This means that participants can take their training on a computer, mobile phone, or tablet. The only requirement is internet access.

The Online Learning Experience
This online course is self-paced. Participants progress at the pace that best matches their learning style and previous knowledge. Participants can log-out whenever they like and log in later, returning automatically to the last viewed screen. Interactive screens break complex topics into smaller, more easily understood units of information, and scenario-based exercises allow participants to apply learned concepts in practical situations. All required learning materials are within the course. After completion of the course, participants continue to have full access to course content.

Evaluation
This is a two-module course. To complete the training, participants must obtain 100% on each module test. Test questions are randomly selected from a bank of options to ensure that repeat tests will be unique. Participants who fail a test must review the materials and re-test as many times as necessary to obtain the passing grade (100%).

Certificate of Completion
Upon successful completion of all testing, participants will be able to download/print a *Certificate of Completion* which includes the date of training and the participant's full name.